

Interpreter services

English

The ACT Courts and Tribunal is committed to the principle of 'access to justice' ensuring that all court and tribunal users have access to the courts and tribunal. Interpreter assistance is available on a case by case basis, based on need.

Please note that a number of the interpreter services mentioned below are administered by other organisations.

Assistance with telephone and counter enquiries

When dealing with the enquiry counter or a registry unit, interpreter assistance will be made available free of charge. Our staff will telephone an approved interpreter service and request an interpreter on your behalf.

If you need to contact the court by phone, please contact [2M Language Services](#) on **03 7003 5493** or [Translationz](#) on **02 5120 0022**. The operator will connect you to the court via an appropriate interpreter.

Assistance with hearings and conferences

Tribunal matters (ACAT)

The ACT Civil and Administrative Tribunal (ACAT) will arrange an interpreter where required. Please contact the ACAT Registry on 02 6207 1740 or email tribunal@act.gov.au.

Criminal Matters

Interpreters may be arranged by either [ACT Policing](#) or the [Director of Public Prosecutions](#) (DPP) for witnesses involved in criminal hearings. For Supreme Court matters please contact the DPP on 02 6207 5399 and for Magistrates Court matters please contact the AFP case officer on 131 444.

Family Violence Protection Orders

A court interpreter may be arranged in accordance with the ACT Government's Safer Families: Translating and Interpreting Service. Please contact the Family and Personal Violence Unit on (02) 6205 4939 or email protectionunit@courts.act.gov.au.

Care and Protection applications in the Children's Court

Please contact the caseworker responsible for the matter to discuss your specific circumstances.

Coronial matters

Interpreters may be arranged for witnesses called to give evidence at a hearing. Please contact the Coroners Unit on 02 6207 1754 or email coroners@court.act.gov.au.

Civil, Appeal, and other non-criminal matters

In these matters, parties are required to organise interpreters at their own cost, including for any witnesses that require an interpreter.

Important: Any person requiring interpreter assistance should contact their legal representative or one of the services listed above as early as possible to discuss their needs.