

ACT Supreme Court - Court based mediations - Feedback Form

Please complete this form as soon as possible following your mediation and send it to Annie Glover, Registrar, ACT Supreme Court or email it to the Registrar at annie.glover@courts.act.gov.au. Please do not provide any information that identifies any information that is confidential to the mediation.

1. In what month and year was your mediation conducted?
2. What is the type of matter for which you attended mediation?
PERSONAL INJURY / FAMILY PROVISION / DEFAMATION / COMMERCIAL /
CONTRACT DISPUTE / EMPLOYMENT DISPUTE / OTHER
3. Are you, or did you appear on behalf of, the
PLAINTIFF / DEFENDANT / THIRD PARTY / OTHER?
4. Did your matter settle at the mediation? YES / NO
5. If you answered NO to question 4, did the mediation:
 - (a) resolve some of the issues between the parties? YES / NO
 - (b) facilitate potential settlement prior to hearing? YES / NO
6. Do you consider that the matter was ready for mediation? YES / NO
7. If you answered NO to question 6, please briefly state why?
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8. Do you consider the matter would have benefited had a mediation
been scheduled earlier in the proceedings? YES / NO
9. If you answered YES to question 8, please briefly state why and at what
stage in the proceedings?
10. Do you consider the matter would have benefited from an early informal
settlement conference? YES / NO
11. If you answered YES to question 10, please briefly state why and at what
stage in the proceedings?

- 12. Did you/your client participate willingly in the mediation process? YES / NO
- 13. Were you satisfied with the mediation process? YES / NO
- 14. If you answered NO to question 13, please briefly state why.

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Please note that your identity will be kept confidential in relation to any feedback you provide on this form regarding individual mediators.

- 15. How would you rate the mediator from 1 to 5 (1 being poor and 5 being excellent)? (Please circle)

1 2 3 4 5

The following questions relate to the mediation in which you have just participated and also any other court based mediations ordered by the Supreme Court (not private mediations) you have attended in the last 12 months.

- 16. Do you have any feedback/comments regarding any particular mediator?

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- 17. Do you have any suggestions to improve the processes of court based mediations in the Supreme Court?

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- 18. Do you have any other general comments regarding court based mediations in the Supreme Court?

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Thank you for your time in completing this feedback form.